

# Dokumentation vicCONTROL go

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# **Document history**

Revision	Changes	Date
1	Documentation of vicCONTROL go	2019-09-03
2	More distinctive documentation for digital I/Os	2019-09-06
3	Error correction and formatting	2019-09-24
4	Document dependency on "Visual C++ Redistributable for Visual Studio 2012"	2019-10-02
5	Update designer installation instructions	2019-10-08
6	Corrections "Custom serial output"	2020-03-04
7	CE	2020-03-11
8	Particularise Power plug, update troubleshooting	2020-05-11
9	Error correction	2020-05-27
10	Dialog design and firmware update process	2020-09-25
11	vicCORE-3_2 audio connector description	2021-01-20
12	Hardware	2021-02-02
13	Error corrections	2021-05-26
14	Error corrections	2021-08-16
15	Clarifications, updated trouble shooting section and error corrections	2021-09-17
16	Update possible vendor for Java runtime	2022-09-22
17	Error corrections vicCORE-3 X105,X106,X126,X128	2023-03-14
18	vicBASE-3_5 schematic, Designer setup simplified	2023-05-03

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# 1 Overview

This document describes the speech recognition system vicCONTROL go of voice INTER connect GmbH.

## 1.1 Scope of delivery

vicCONTROL go kit is delivered with the following components:

- evaluation board vicBASE-3\_5 incl. vicCORE-3\_2
- Micro-USB cable
- USB stick with software and documentation
- Quick Start Guide

vicCONTROL go stamp is delivered with the following components:

• core module vicCORE-3\_2

The USB stick contains:

- full documentation
- example dialogs and audio prompts
- software
  - CRCCalc (tool for generating checksums for serial communication)
  - FirmwareUpdate (firmware update and recovery tool)
  - USBDriver (USB driver for vicBASE-3\_5)
  - vicCONTROL Designer (individual speech dialog generation for vicCONTROL go)
  - wavesurfer (audio editor)

## 1.2 Speech recognition and key features

- stand-alone speech recognition on the hardware platform
- configuration without programming skills using vicCONTROL Designer
- extensive choice for the platform language
- arbitrary vocabulary for command and control
- speaker-independent; no training necessary
- up to 10 programmable digital inputs and outputs
- analog audio input and output (available on the evaluation board: line-in/out, microphone, headphone and speaker connectors)

- serial communication via USB/UART
- audio output from prompt files

## 1.3 Safety Note

Speech recognition allows additional control options and works by employing statistical methods. To achieve this, it must adapt to constantly changing environmental conditions. It can not be guaranteed that a phrase is processed without delay or recognized correctly or that it is recognized at all. Similarly, sudden speech recognition errors may occur in which a spoken phrase is recognized, although it has not been uttered. *vicCONTROL* go must therefore not be used alone or without independent safety measures if the application is safety-critical.

## 1.4 Electro Magnetic Conformity

Declaration of Electro Magnetic Conformity of "vicCONTROL go" product

## CE

"vicCONTROL go"-voice control (henceforth products) are designed for installation in electrical appliances or as dedicated Evaluation Boards (i.e.: for use as a test and prototype platform for hardware/software development) in laboratory environments.

"vicCONTROL go"-products without protective housing are ESD-sensitive and must therefore be unpacked and handled or processed at ESD protected workplaces by trained personnel. Furthermore, "vicCONTROL go" products should not be operated without a protective circuit if the connections to the contacts of the product are longer than 3 m.

"vicCONTROL go"-products fulfill the norms of the European Union's Directive for Electro Magnetic Conformity in accordance with the descriptions and rules of usage indicated in this hardware manual (particularly in respect to the contacts, connectors and and interfaces to a host-PC or any host-processor).

Implementation of "vicCONTROL go"-products into target devices, as well as user modifications and extensions of "vicCONTROL go"-products, is subject to renewed establishment of conformity to and certification of Electro Magnetic Directives. Users should ensure conformity following any modifications to a product as well as implementation of a product into target systems.

## 1.5 Editions

## vicCONTROL go kit

The standard edition consists of the vicBASE-3\_5 baseboard (Figure 1), which serves as an evaluation platform for the *vicCONTROL* go stamp. Its comprehensive features allow an easy creation and testing of voice control solutions. It is suitable for evaluating your own speech recognition application as well as for the realization of prototypes and small series.



Figure 1: vicBASE-3\_5

The corresponding block diagram is illustrated in Figure 2.

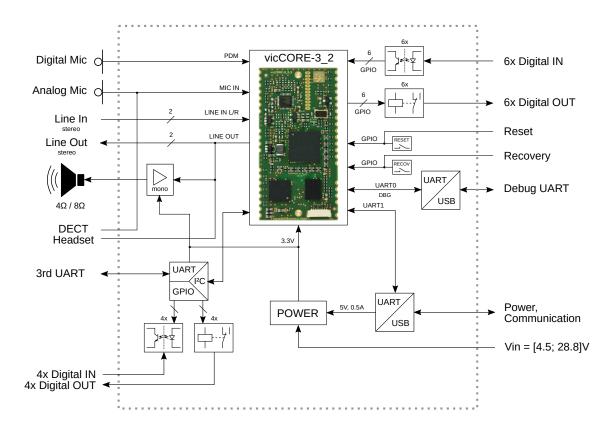


Figure 2: Block diagram of vicBASE-3\_5

## vicCONTROL go stamp

The *vicCONTROL* go stamp edition uses the vicCORE-3\_2 module. Thanks to its edge contacts, it can be integrated easily into own circuits.



Figure 3: vicCORE-3\_2

Please contact us for further product versions.

## 2 Hardware

## 2.1 vicCORE-3\_2



Figure 4: vicCORE-3\_2

### 2.1.1 Version

- Designator: vicCORE-3\_2
- Board version: 2.3

## 2.1.2 Operating Conditions

#### **Absolute Maximum Ratings**

Symbol	Name	Wert	Unit
$T_{\rm STORE}$	Storage temperature range	-65120	°C
$V_{CP}$	Working temperature range	-4085	°C
FC	UL94 flammability class	V-0	
$V_{DD}$	Operating voltage	2.73.6	V

## **Operating Conditions**

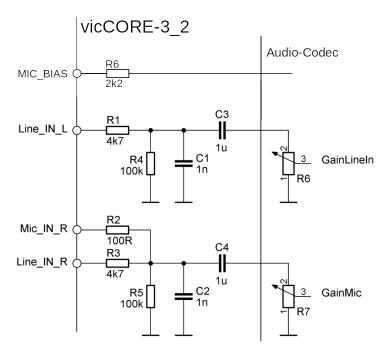
Symbol	Name	Min	Nom	Max	Einheit
$V_{DD}$	Operating voltage	3.0	3.3	3.5	V
$I_{DD}$	Current consumption	80		110	mA
$U_{MIC}$	Voltage on microphone input MIC_IN_R (at V MIC = 20 dB)	0	30	100	mV <sub>RMS</sub>
$U_{IN}$	Voltage on LINE_IN_R und LINE_IN_L	0	1	1	V <sub>RMS</sub>
U <sub>OUT</sub>	Voltage on LINE_OUT_R und LINE_OUT_L	0	1	1	V <sub>RMS</sub>
$U_{RESET}$	Voltage on Reset input	0	3.3	$V_{DD}$	V

#### 2.1.3 Connections

#### **Audio inputs**

The input impedance is defined by the inner circuit of the vicCORE-3\_2 (see Figure 5). The amplificationdependent input resistors of the audio codec are a significant factor. The association between amplification and input resistors is reflected in the table below. The maximum DC offset is 16 V. At the moment the amplification is set rigidly to 35 dB; hence, the input impedance is 2 kiloohms.

For use with electret microphone the MIC\_BIAS connector does provide phantom power. A 2.2 kiloohms series resistor is already equipped on the vicCORE-3\_2 board for the MIC\_BIAS connector, which means it can get connected directly to MIC\_IN\_R to be used with an electret microphone.



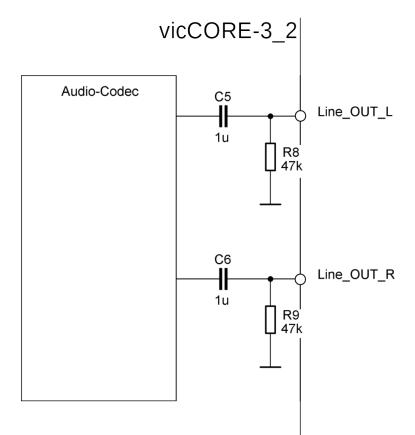
**Figure 5:** Audio inputs of vicCORE-3\_2

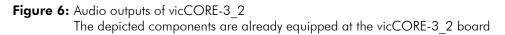
The depicted components are already equipped at the vicCORE-3\_2 board

/R7
R <sub>in</sub> k
85
53
5.6
2.0

#### Audio outputs vicCORE-3\_2

The output impedance is determined by the low-resistance output resistor of the audio codec, which is not specified in the data sheet. The maximum DC offset is 16 V.





#### **Edge contacts**

All connections of the vicCORE-3\_2 are implemented as edge contacts for directly soldering the module onto a baseboard (X101–X146; see Figure 7). Alternatively, it is also possible to connect a ribbon connector or a header (see CON101 in Figure 8).

All Inputs (IN\_1 to IN\_6, RECOV, and RESET) are low active.

The pull-up/down termination is realized by 47-kiloohm resistors.

Firmware updates and the connection to vicCONTROL Designer are carried out via the command interface (RX1/TX1)

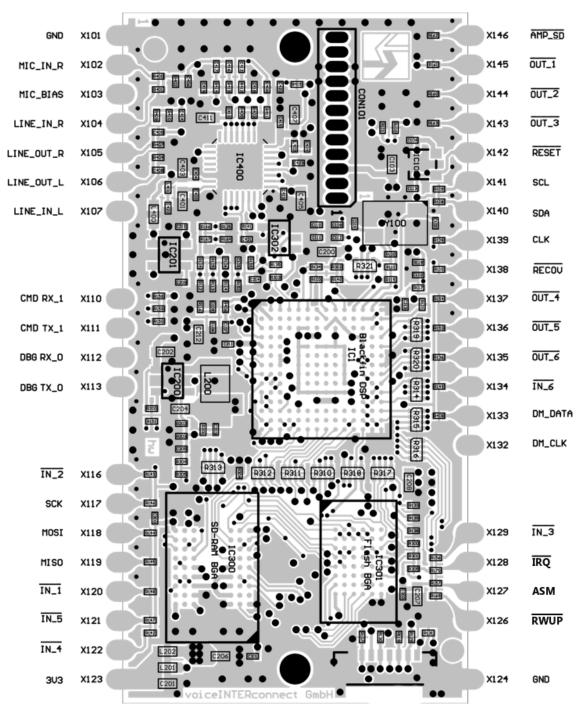


Figure 7: Edge connectors

Connection	Туре	Term.	Name	Description
X101	Input		GND	ground for audio connectors X102–X107
X102	102 Input		MIC_IN_R Microphone input (+) for condens microphone	

X103	Output		MIC_BIAS	Bias voltage microphone (3 V) A 2.2 kiloohms series resistor is already equipped at the vicCORE-3_2 board. This pin can be connected directly to MIC_IN_R for electret microphone)
X104	Input		LINE_IN_R	Alternative line level input
X105	Output		LINE_OUT_R	Audio signal output of current input signal
X106	Output		LINE_OUT_L	Audio signal output of prompts
X107	Input		LINE_IN_L	Not used
X110	Input	Pull-up	RX_1	UART-1-RX-Signal command interface
X111	Output	Pull-up	TX_1	UART-1-TX-Signal command interface
X112	Input	Pull-up	RX_0	UART-0-RX-Signal debug interface
X113	Output	Pull-up	TX_0	UART-0-TX-Signal debug interface
X116	Input	Pull-up	IN_2	Input 2
X117	Output	Pull-up	SCK	Internal usage
X118	Output	Pull-up	MOSI	Internal usage
X119	Input	Pull-up	MISO	Internal usage
X120	Input	Pull-up	IN_1	Input 1
X121	Input	Pull-up	IN_5	Input 5
X122	Input	Pull-up	IN_4	Input 4
X123	Input		3V3	Supply voltage (+)
X124	Input		GND	Supply voltage (ground)
X126	In-/Output	Pull-up	RWUP	Internal usage
X127	In-/Output	Pull-up	ASM	Internal usage
X128	In-/Output	Pull-up	IRQ	Internal usage
X129	Input	Pull-up	IN_3	Input 3
X132	Output		DM_CLK	Internal usage
X133	Input	Pull-up	DM_DATA	Internal usage
X134	Input	Pull-up	IN_6	Input 6

X135	Output	Pull-up	OUT_6	Output 6
X136	Output	Pull-up	OUT_5	Output 5
X137	Output	Pull-up	OUT_4	Output 4
X138	Input	Pull-up	RECOV	Recovery configuration
X139	Output		CLK	Clock 18.432 MHz
X140	In-/Output	Pull-up	SDA	12C
X141	In-/Output	Pull-up	SCL	12C
X142	Input	Pull-up	RESET	Hardware-Reset signal
X143	Output	Pull-down	OUT_3	Output 3
X144	Output	Pull-down	OUT_2	Output 2
X145	Output	Pull-up	OUT_1	Output 1
X146	Output	Pull-down	AMP_SD	Indicates audio output activity (amplifier shut down)

#### **Ribbon connector**

The 12-pin ribbon connection is shown in Figure 8. The numeration of pins starts from the center of the board with "1". A 1.27 mm raster is used.

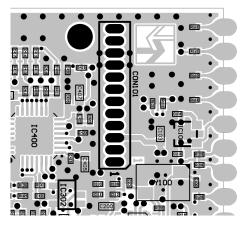


Figure 8: Ribbon connector

Connection	Туре	Name	Explanation
Pin 1	In-/Output	SDA	I2C
Pin 2	In-/Output	SCL	I2C
Pin 3	Input	3V3	Supply voltage
Pin 4	Input	LINE_IN_L	Optional microphone input (line level)
Pin 5	Output	LINE_OUT_L	Audio signal output of prompts
Pin 6	Output	LINE_OUT_R	Audio signal output of current input signal
Pin 7	Output	RX_1	UART-1-RX-Signal command interface
Pin 8	Input	TX_1	UART-1-TX-Signal command interface
Pin 9	Input	GND	Ground for supply voltage
Pin 10	Input	GND	Ground for audio connectors
Pin 11	Output	MIC_BIAS	Bias voltage for condenser microphone (3.3 V; 2.2 kiloohm)
Pin 12	Input	MIC_In_R	Microphone input (+) for condenser microphone

#### 2.1.4 Dimensions

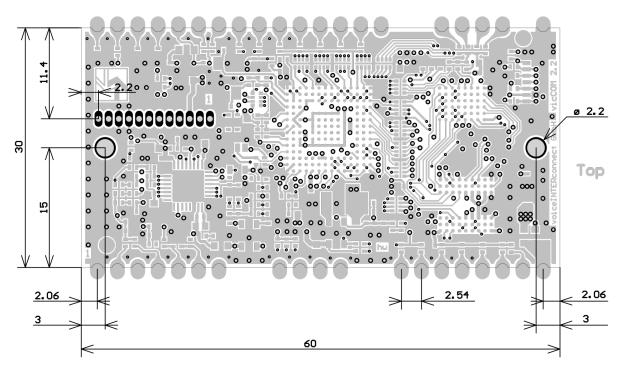


Figure 9: Dimensions (in mm)

#### 2.1.5 Recommended footprint

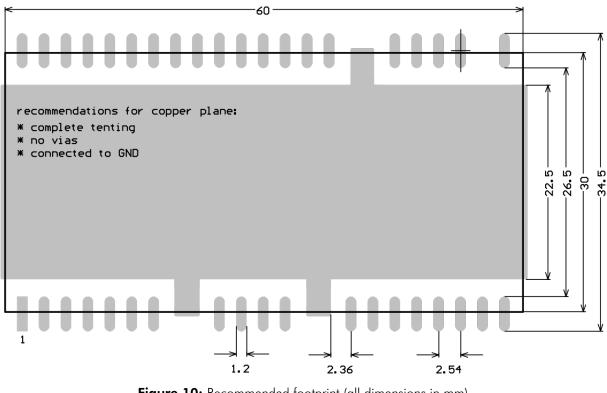


Figure 10: Recommended footprint (all dimensions in mm)

## 2.1.6 Reflow profile

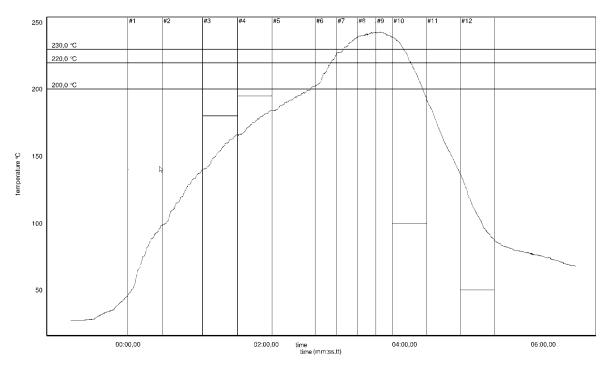


Figure 11: Reflow profile vicCORE-3\_2

## 2.2 vicBASE-3\_5

The baseboard for the vicCORE-3\_2 offers power and communication over USB, an extensive audio interface, and connectors for 10 digital inputs and 10 digital outputs as well.

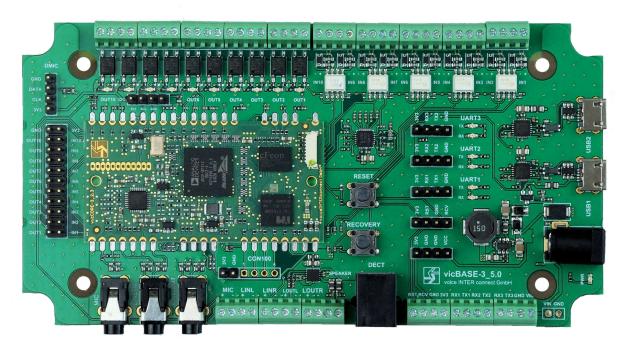


Figure 12: vicBASE-3\_5

## 2.2.1 Version

- Designator: vicBASE-3\_5
- Board version: 5.1

## 2.2.2 Operating Conditions

Symbol	Name	Min	Nom	Max	Unit
V <sub>CC</sub>	input power supply	4.5	24	28	V
$P_{in}$	power consumption, stand-by, outputs inactive		0.35		W
	power conumption, all outputs acitve		0.7		W
	power conumption, all outputs acitve, sinus signal output ( $R_{ m L}=$ 8 ohms), volume 100 %		2.3		W
	power conumption, all outputs acitve, sinus signal output ( $R_{L}=4$ ohms), volume 100 %		3.7		W
$R_{L}$	loudspeaker impedance	4	8		
$P_{SPK}$	power loudspeaker output ( $R_{ m L}=$ 8 ohms)			0.6	W
	power loudspeaker output ( $R_{ m L}=4$ ohms)			1.1	W
$V_{LineIn}$	voltage at Line_IN		1	1	V <sub>RMS</sub>
$V_{\rm LineOut}$	voltage at Line_OUT		1	1	V <sub>RMS</sub>
$V_{Mic}$	voltage at microphone input		30	100	$mV_{RMS}$
$V_{ln}$	voltage for electrically isolated digital inputs (optocoupler)	3.3		12	V
$V_{Rel}$	rated voltage at digital outputs (off-state)			60*	V
	recomended voltage at digital outputs (off-state)			48	V
$I_{Rel}$	current through digital outputs (on-state)			1.4	А
I <sub>3V3</sub>	current availability of 3.3-V-Output			500	mA

\* Operating the digital outputs at maximum rated voltage continously may cause this product to decrease in its reliability.

## 2.2.3 Connections and controls

The position and name of the connections and buttons can be seen in Figure 13.

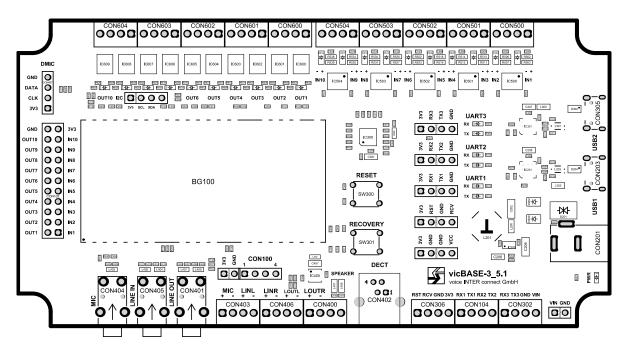


Figure 13: vicBASE-3\_5 connections

Connector	Туре	Designator	vicCORE-3_2 connection	Description
CON100	pin header, 4pos.	CON100_1	IN_2	Input 2 (configurable as SPISSEL, if R100 is removed)
		CON100_2	SCK	SPI Clock (not used)
		CON100_3	MOSI	SPI Master Out Slave In (not used)
		CON100_4	MISO	SPI Master In Slave Out (not used)
CON101	pin header, 2pos.	3V3	3V3	3.3 V supply voltage (output)
		GND	GND	ground
CON102	pin header, 22pos.	OUTI	OUT_1	Output 1
		OUT2	OUT_2	Output 2
		OUT3	OUT_3	Output 3
		OUT4	OUT_4	Output 4
		OUT5	OUT_5	Output 5
		OUT6	OUT_6	Output 6

		OUT7	I2C	Output 7
		OUT8	12C	Output 8
		OUT9	I2C	Output 9
		OUT10	I2C	Output 10
		IN1	IN_1	Input 1
		IN2	IN_2	Input 2
		IN3	IN_3	Input 3
		IN4	IN_4	Input 4
		IN5	IN_5	Input 5
		IN6	IN_6	Input 6
		IN7	12C	Input 7
		IN8	12C	Input 8
		IN9	12C	Input 9
		IN10	12C	Input 10
		GND	GND	ground
		3V3	3V3	3.3 V supply voltage (output)
CON103	pin header, 4pos.	I2C_3V3	3V3	3.3 V supply voltage (output)
		I2C_SCL	SCL	I2C Clock (not used)
		I2C_SDA	SDA	I2C Data (not used)
		I2C_GND	GND	ground
CON104	screw terminal	RX1	RX_1	UART1 receive line for command interface
		TX1	TX_1	UART1 transmit line for command interface
		RX2	RX_0	UART2 receive line for debug interface
		TX2	TX_0	UART2 transmit line for debug interface
CON200	pin header, 2pos.	VIN		input power supply
		GND	GND	ground
CON201	power jack (6.4/2.5 mm)	VIN		input power supply for 5.5/2.5 mm plugs, ground at outer contact

		RX1	RX_1	UART1 receive line for command interface
		TX1	TX_1	UART1 transmit line for command interface
		GND	GND	ground
CON203	Micro-USB port	USB1	RX_1/TX_1	power supply and communication with command interface via USB
CON205	pin header, 4pos.	3V3	3V3	3.3 V supply voltage (output)
		GND	GND	ground
		GND	GND	ground
		VCC		protected and filtered input power supply
CON300	pin header, 4pos.	3V3	3V3	3.3 V supply voltage (output)
		RX3		UART3 receive line (not used)
		ТХЗ		UART3 transmit line (not used)
		GND	GND	ground
CON301	pin header, 4pos.	3V3	3V3	3.3 V supply voltage (output)
		RST	RESET	Hardware reset (low active)
		GND	GND	ground
		RCV	RECOV	Recovery configuration (low active)
CON302	screw terminal	RX3		UART3 receive line (not used)
		ТХЗ		UART3 transmit line (not used)
		GND	GND	ground
		VIN		input power supply
CON304	pin header, 4pos.	3V3		3.3 V supply voltage (output)
		RX2	RX_0	UART2 receive line for debug interface
		TX2	TX_0	UART2 transmit line for debug interface
		GND	GND	ground
CON305	Micro-USB port	USB2	RX_0/TX_0	communication with debug interface via USB
CON306	screw terminal	RST	RESET	Hardware reset (low active)

		RCV	RECOV	Recovery configuration (low active)
		GND	GND	ground
		3V3	3V3	3.3 V supply voltage (output)
CON400	screw terminal	LOUTR	LINE_OUT_R	audio output of current input signal
		SPEAKER		audio output with 12 dB gain of LINE_OUT_L signal
CON401	3.5 mm audio jack	LINEOUT	LINE_OUT_R/L	low impedance Line-Out for output of prompts (L) and for current input signal (R)
CON402	4P4C socket	DECT	MIC_IN_R, LINE_OUT_L	connector for DECT-Headset
CON403	screw terminal	MIC	MIC_IN_R	microphone input for electret microphones
		LINL	LINE_IN_L	high impedance Line-In for input of analoge audio signals
CON404	3.5 mm audio jack	MIC	MIC_IN_R	microphone input for electret microphones
CON405	3.5 mm audio jack	LINEIN	LINE_IN_R/L	high impedance Line-In for input of analoge audio signals (L)
CON406	screw terminal	LINR	LINE_IN_R	not used
		LOUTL	LINE_OUT_L	output of prompts
CON407	pin header, 4pos.	DMIC_GND	GND	ground
		DMIC_DATA	DM_DATA	digital microphone, data line (not used)
		DMIC_CLK	DM_CLK	digital microphone, clock (not used)
		DMIC_3V3	3V3	3.3 V supply voltage (output)
CON500	screw terminal	IN1	IN_1	Input 1 (floating)
		IN2	IN_2	Input 2 (floating)
CON501	screw terminal	IN3	IN_3	Input 3 (floating)
		IN4	IN_4	Input 4 (floating)
CON502	screw terminal	IN5	IN_5	Input 5 (floating)

		IN6	IN_6	Input 6 (floating)
CON503	screw terminal	IN7	I2C	Input 7 (floating)
		IN8	12C	Input 8 (floating)
CON504	screw terminal	IN9	12C	Input 9 (floating)
		IN10	12C	Input 10 (floating)
CON600	screw terminal	OUTI	OUT_1	Output 1 (floating)
		OUT2	OUT_2	Output 2 (floating)
CON601	screw terminal	OUT3	OUT_3	Output 3 (floating)
		OUT4	OUT_4	Output 4 (floating)
CON602	screw terminal	OUT5	OUT_5	Output 5 (floating)
		OUT6	OUT_6	Output 6 (floating)
CON603	screw terminal	OUT7	I2C	Output 7 (floating)
		OUT8	12C	Output 8 (floating)
CON604	screw terminal	OUT9	12C	Output 9 (floating)
		OUT10	12C	Output 10 (floating)
SW300	Button	RESET	RESET	Hardware reset (low active)
SW301	Button	RECOVERY	RECOV	Recovery configuration (low active)

There are 2 Micro-USB ports available. In addition to the communication with the vicBASE-3\_5, USB1 can also be used as the sole energy source, if an 8-ohm loudspeaker is used. The specified current availability of USB-2.0 of 500 mA is not sufficient for use with a 4-ohm loudspeaker, when the output volume is at 100 % (see table operating conditions).

Alternatively, there is a power jack or a screw terminal with an input voltage range from 4.5 V to 24 V.

It is also possible to make use of an USB power supply wall adapter with at least 800 mA. Without using the audio amplifier, also weaker power supplies starting from 200 mA can be used.

There are 3.5 mm audio jacks for microphone (MIC), headphone (LINE OUT), and audio input (LINE IN) available. The signals are realized on screw terminals. An integrated 1-W audio amplifier allows direct connection of a 4- or 8-ohm loudspeaker. The gain is 12 dB. The loudspeaker can be connected at the screw terminal (SPEAKER).

Standard condenser electret microphone can be used as microphone input (e.g. Plantronics Audio 40, desktop microphones or standard analoge headsets).

A DECT-Headset can be connected to provide a wireless, free, distant voice recognition. For this purpose, the base station needs to be connected to the DECT socket of the vicBASE-3 5.

To reset or recover the board, it is mounted with 2 buttons. Both signals are low active and also realized as screw terminal and pin header.

There are 3 UARTs, which can be connected via the screw terminals and pin headers. UART1 and UART2 are also accessible as virtual COM Port via Micro-USB.

In total, there are up to 10 digital inputs and 10 digital outputs provided. The IOs are electrically isolated from the remaining board when they are tapped at the screw terminals. All IO signals are available at a pin header as well (without electrical isolation). The vicBASE-3\_5 is also in a second assembly variant available with a reduced scope of 6 IOs and without a third UART.

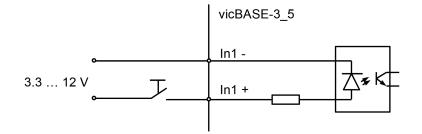


Figure 14: Example usage of digital inputs

#### 2.2.4 Dimensions

The dimensions are 145 x 75 mm. The maximum of 18 mm height comes with the DECT socket.

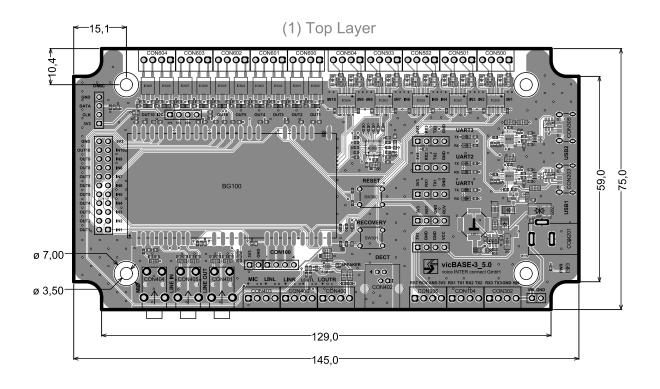


Figure 15: vicBASE-3\_5 top view (dimensions in mm)

## 3 Firmware

To configure the speech recognition, a PC with Windows 7 or newer is necessary.

## 3.1 Delivery state

The example dialog that is shown below at this manual and also part of the delivery is preconfigured at the platform. The short tune "p1.wav" can be found at all audio prompt slots except at the slot "Prompt 2". This slot contains "p2.wav".

Currently, 30 languages are supported. One language can be installed at the platform at a time.

The installed language can be changed via the Update/Recovery tool (Section 3.3) by uploading one of the vicCONTROL\_LanguagePack\_... .vcupd files from the delivery.

## 3.2 Control via the serial interface

#### 3.2.1 Settings of the serial connection

The vicCORE-3\_2 provides two UARTs. When employing vicBASE-3\_5, both UARTs can be used as virtual serial connections via USB ports. The first UART is used for communicating with the platform, wheras the second UART is used for debug messages.

The settings of the serial connection can be changed by the vicCONTROL Designer (see Chapter 5). The following values are the defaults:

- Baudrate: 115200
- Data bits: 8
- Parity: none
- Stop bits: 1
- Handshaking: none

#### 3.2.2 Protocol

- Only point to point connections are available.
- The protocol is telegram-based.
- There are different kinds of telegrams.
- The interchange of several connected telegram is called process.
- If there is no active process, both partners can initiate a new one.
- Processes initiated by the VCMS platform are always unidirectional. That means there is no need for the respond to these telegrams.

- If there is a collision at the beginning of a process, the host needs to detect and handle it.
- The algorithm for checksum calculation is CRC-CCITT (CRC 16):
  - mode = forward
  - start = 0xFFFF
  - polynomial = 0x1021
- The characters are encoded in UTF-8.

#### 3.2.3 Telegram structure

- Length between 2 and 268 Byte
- Always starts with "v1"
- The third byte specifies the type. There are three types:
  - Command "C"
  - Answer "A"
  - Message "M"
- The next 4 bytes are the name
- The next two bytes specify the length of the data payload as hex dump
- The payload follows
- After the payload 4 characters representing the two byte checksum (CRC16 on all previous bytes of the telegram) as hexdump
- A carriage return (CR) sign as terminator

Number of bytes	2	1	4	2	0255	2	1
Meaning	Head	Туре	Name	Parameter length	Parameter	Check sum	CR
Example (start speech recognition)	vl	С	Recg	00		C32C	"\r"

### 3.2.4 List of commands, answers and messages

### Commands

Commands are sent to the platform

Name	Meaning	Parameter length	Parameter	Range
Recg	Recognition mode	0		
Stop	No recognition mode	0		
GtSt	Get current menu/state	0		
SwSt	Switch to state (menu)	1255	Menu name (text)	UTF-8
TrE∨	Trigger event	110	Command Class-ID (decimal)	1500
PIPr	Play prompt	110	Index of the prompt	124
GetV	Get firmware version	0		
GLng	Get language	0		
GtPN	Get platform	0		

Examples (ANSI presentation): Start speech recognition v1CRecg00C32C\r Stop speech recognition v1CStop00A146\r Get current menu/state: v1CGtSt000278\r Switch to menu "Untermenü" v1CSwSt0AUntermenÃ1/4132D\r Trigger Event "1" v1CTrEv01**1**0BAE\r Play prompt 1 1 v1CPIPr01**1**BDB3\r Get firmware version v1CGetV0022B6\r Get language v1CGLng0003E7\r Get platform v1CGtPN009BC0\r

## Answers

The platform uses answers to react on commands

Name	Meaning	Parameter length	Parameter	Range
Retn	Answer	3	Error code (decimal) 000 = no error	
Vers	firmware version	0255	Text	
Lang	language	0255	Text	
PfNm	Platform	0255	Text	

Example:

Answer: "No Error" v1ARetn03**000**E9C4\r

## Messages

Name	Meaning	Parameter length	Parameter	Range
Volm	Input volume	4	value as hexdump	0x0000 0x7FFF
RsLn	A result with a number of hy- pothesis was recognized	2	number of hypothesis (decimal)	020
RsHy	Hypothesis	9255	confidence in "[]" followed by Triggerclass-ID(s), which are sep- arated by "," and closed with ";"	
RsTx	Text that was recognized	0255	text	UTF-8
StCh	State changed / answer on GtSt command	0255	name of new menu (State)	UTF-8
Boot	Boot done	0		

Messages are generated asynchronously by the platform, for example if a phrase was recognized.

Speech recognition results (RsLn, RsHy, RsTx) and state changes (StCh) are put out only if at vicCONTROL Designer no "Custom serial output" is configured for a transition (see Chapter 5).

For each speech recognition result RsLn is put out first. It tells the number of hypotheses of the result. Then for each hypothesis RsHy and RsTx are put out. RsHy indicates the confidence of the hypothesis and its Triggerclass-ID. RsTx tells the recognized text.

Example: Boot done v1MBoot00F88F\r Current volume v1MVolm04**0127**03C0\r Result witch one hypothesis v1MRsLn02**01**5630\r hypothesis with confidence 04758 and Triggerclass-ID 2 v1MRsHy09[**04758**]**2**;1F04\r Result text v1MRsTx07**Heizung**5161\r Change to now state named "Heizung" v1MStCh07**Heizung**F45F\r

#### Access via terminal emulator

To test the serial connection under Windows, you can use the software PuTTY, for example.

Configure it like shown below. Please replace "COM10" with the name that was assigned to the (virtual) COM Port to which the vicCONTROL platform is connected.

After a successful connection, type the command to get the version ("v1CGetV0022B6") In return, you should receive the current firmware version.

Specify the destination you want to co	nnect to
Serial line	Speed
COM10	115200
Connection type: C Raw C Telnet C Rlogin C	SSH @ Seria

Figure 16: PuTTY configuration 1

Figure 17: PuTTY configuration 2

## 3.3 Update and Recovery

For all firmware updates and as a recovery solution after unsuccessful configuration attempts by vicCONTROL Designer, the program vicCONTROL\_update2.2.0.exe is provided. It can be found on the USB stick.

Depending on the used Windows version, administrator privileges are necessary. Figure 18 shows the user interface. An installation of the software is not necessary.

Firmware updates are provided as .vcupd files. They usually come in two flavors:

- 1. "Firmware" updates which are the full updates containing the latest software with new features and bugfixes.
- 2. "LanguagePacks" are updates that run faster since less data has to be transmitted onto the board if only the language should be changed. Before using LanguagePacks it must be ensured, that the software running on the the board is from the same release version. This is achieved by installing a full "Firmware" update first before starting to use the LanguagePacks delivered with that same release version.

All updates no matter if "Firmware" or "LanguagePack" will reset the board to factory defaults.

## vicBASE-3\_5

- Connect the vicBASE-3\_5 via USB1 to your PC.
- Start the update program.
- Choose the correct COM port at the top left (The list of available ports can be refreshed by pushing rescan)
- Use the "Open Update File" button to open an update file. The file extension of update files is "vcupd". Information and further instructions about the update will be presented.
- At the vicBASE-3\_5: Push and hold the RECOVERY button. Push the RESET button while still holding the RECOVERY button. Keep holding the RECOVERY button for at least 3 seconds after the RESET button is released.

The board is in update mode now.

• Push "Start" inside the update program to run the update process.

## vicCORE-3\_2

A functioning serial connection (COM) has to be set up between your PC and the vicCORE-3\_2 (e.g. by MAX232).

- The Input RECOV (X138) has to be connected to ground (GND) before powering the board.
- Start the update program.
- Choose the correct COM port at the top left (The list of available ports can be refreshed by pushing rescan).
- Use the "Open Update File" button to open an update file. The file extension of update files is "vcupd". Information and further instructions about the update will be presented.
- Push "Start Update" to run the update process.

	×
COM3  Connect Disconnect Rescan	
Open Update File	
	~
This update resets the platform to the condition it had when it was delivered (German)	
Warning all data and settings at the platform will be overwritten, including your dialog and all audio prompts.	
Start	-

Figure 18: Screenshot of vicCONTROL\_update2.2.0.exe

If the process is interrupted it can/must be repeated.

# 4 USB Driver

A driver, which offers a virtual COM port, is required for communicating with *vicCONTROL* go via the USB interface of the vicBASE-3\_5. This is usually installed automatically the first time plugging in when using Windows OS. Aside from that, the driver is available in the delivery of *vicCONTROL* go and through the manufacturers website:

https://www.ftdichip.com/Drivers/VCP.htm

Depending on the windows version, in order to install the driver, administrator privileges are necessary. For users without administrator privileges, it is recommended to use always the same USB port.

# **5 vicCONTROL Designer**

vicCONTROL Designer is the modeling tool that is used to configure vicCONTROL go. A configuration is called dialog. vicCONTROL Designer is tested to work at Windows 10 and 11 (x64).

The Designer does also need a **x86** "Visual C++ Redistributable for Visual Studio 2012" which is included at the delivery. It will be installed together with the designer.

### 5.1 Installation and Configuration

- Run the vicCONTROL Designer setup program.
- Start vicCONTROL Designer by clicking on the link at your desktop or from the start menu.
- Open the window menu and choose preferences. Here you can setup the target hardware and the language for which a dialog should be created.

vicCONTROL Designer Preferences	×
Language German Germany	~
Board(s) vicCORE3.2/vicBase3.5	~
	Close

Figure 19: Preferences dialog

### 5.2 User interface

The user interface consists of a main window and several sub windows. The position and size of each sub window can be configured freely. Figure 20 shows a possible layout. At the example, the dialog file "Exam\_German Germany.vdd2" is opened. On the upper right corner, the Properties window can be seen, which is used to edit the dialog element's properties. At the bottom right is a simplified graphical preview of the dialog. Behind that preview is the console window that shows status and error messages. At the bottom left position, the platform window is shown that is used for the interaction with the hardware platform. At top are the menu and command bar.

vicCONTROLDesig	gner			- 🗆 ×
File Edit Window	Help Me	nu bar		
🔲 😂 😸 🍪 🚠 .		mand bar		
🗲 Exam_German Gern	many.vdd2 🖂		Properties 🛛	u
Trigger Classes			Property	Value
Triggerclass	Content	Class-ID		
Hallo Vicky	Hallo Vicky, Hallo Wikki, Hall	12		
Fenster	Fenster	1		
Heizung	Heizung	2		
hoch	hoch	3		
runter	runter	4		
stop	stop, anhalten, halt	5	Drop	artice window
wärmer	wärmer	6	Frope	erties window
kälter	kälter	7		
zurück	zurück	ain window		
EndlageOben	///			
EndlageUnten		11		
Commands Menus 1	Transitions Timeout Transitions Syste	m Settings		
Platform X			📮 Console 🏦 DialogImageView 🛛	Q Q Q D
Connection		Platform		^
COM: V	Connect Disconnect	Preview Upload Download Version		(Untätig )
	ata bits: 8, Parity: None, Stop bits: 1	Frenew oproud bonnioud relation	│ Preview ∕	
				o Vicky / Timeout \
Prompts			[	
Choose File for Sl	ot Prompt 1 \vee Upload			
			Mair	
Test			Timeout:5	i i i i i i i i i i i i i i i i i i i
Start Recognizer				
Stop Recognizer				
			(Heizung /zurück \	zurück Fenster
Output:		Clear		
		^	Heizung	Fenster
			(Timeout:30000ms	( Timeout:30000ms )
	latform w	vindow		
				I
				hoch
		~		runter
<		>	wärmer	•

Figure 20: User interface

- The main window is divided into tabs ("Commands", "Menus", "Transitions", "Timeout Transitions", and "System Settings").
- GUI elements can be repositioned within their table by dragging them with the left mouse key.
- To delete an element from one of the tables, right-click on it and select "Delete" at the context menu.
- The complete speech control application is called dialog.
- A dialog consists of the following top level elements:
  - "Trigger" classes (created and edited via the "Commands" tab)
  - "Menus" (created and edited via the "Menus" tab)
  - "Transitions" (created and edited via the "Transitions" tab)
  - "Timeout transitions" are special transitions that are created and edited via the "Timeout Transitions" tab.
  - At the tab "System Settings", basic properties of the dialog are edited.
- GUI elements can be positioned by Drag and Drop.
- For each element selected at the main window, more properties are shown at the "Properties" sub window if available. That is where they get edited as well.

• If a sub window was closed, you can open it again via "Window" at the main menu.

### 5.2.1 Creating a dialog

The five tabs of the main window are described in the following:

#### Commands

At the command editor, new so called trigger classes are created or existing ones are edited. Trigger classes have the following properties that can be edited via the main window:

- Name
- Content (the speech commands that triggers the class)
- ID (automatically assigned)

#### Menus

A menu comprises a number of actions that are realized as transitions. Actions can be speech inputs, button pushes or value changes at digital inputs. The following properties can be edited per menu at the main window:

- Name
- Timeout:

After a specified time period (in milliseconds), a time out will be triggered. At the "Timeout Transitions" tab, the behaviour can be defined, e.g. switching to another menu (see below for details).

• Score High:

Score (confidence) set must be met to take a result hypothesis of the speech recognition as correct.

• Score Low:

If this score is not met, the hypothesis is judged as wrong. It is neither reported nor anything else is done. If the score of a recognition hypothesis is between High and Low, it is judged as unsure. In the "System Settings" editor, it is specified what happens when the speech recognition output is unsure. If the values of "Score High" and "Score Low" are equal, there is no unsure region for this menu and the unsure action (like a prompt asking "Please repeat!") will be inhibited for this menu.

• Use wakeup word:

This defines whether that menu should be guarded by the global wakeup word that is configured at the "System Settings" tab.

The following additional options are available at the Properties window for each menu:

#### • Garbage words:

This field is used to input words that should definitely not be recognized at this menu.

• Is Special Menu:

This option enables the user to edit additional properties of the speech recognizer. Menus with that option set get shown in yellow at the preview window.

#### • Wakeup timeout

Time after which the user will have to repeat the wakeup phrase for this menu.

### Transitions

At the "Transitions" tab, transitions between menus/states are configured. A transition includes all properties to define the behaviour when a transition is triggered. The following properties can be edited at the main window:

- Old Menu: Menu/state the transition starts at.
- New Menu: Menu/state the transition goes to.
- Triggerclass: This is the trigger; it is defined at the command editor.
- Comment:

Comments are shown at the preview in order to distinguish transitions more easily.

Additional properties are shown at the Properties window. They depend on the board selected at the preferences dialog (see Chapter 2 and Section 5.1)

• Custom serial output:

If a custom serial output is configured inside this field, it will be send via the serial command interface (connectors X110 X111 of the vicCORE-3 or USB1 at the kit). If the field is left empty, a standard result will be send (see Section 3.2.4). Common C-like escape sequences canbe used e.g. "\n" for new line. For non-printable and special bytes, octal sequences can be used, e.g."\177" for a "DEL" (0x7F).

• Inx Guard:

A guard is a condition that must be met in order to perform a transition (e.g. In1 Guard = low, which means that digital input 1 must be low).

- Prompt: Set the audio prompt to play.
- Outx Action:

Defines the behaviour of the relays or digital outputs. Relays can be switched on or off or keep their state (DontCare).

• Outx TO:

The time out for an output action in milliseconds. If a value is set to greater than 0, the relay will switch off after that time.

### **Timeout Transitions**

Here, if a timeout was set at the menu editor, the behaviour of the system is modelled if this timeout is triggered. Timeout transitions got the following properties:

• Old Menu:

Menu/state the transition starts at.

- New Menu: Menu/state the transition goes to.
- Comment:

Comments are shown at the preview in order to distinguish Timeout Transitions more easily.

Timeout Transitions have the same additional properties as "normal" Transitions.

### System Settings

The following system settings are available:

- Audio settings
  - Digital input amplification
     The input audio signal can be amplified digitally if necessary.
  - Enable Talk Through

If this switch is set to true, the input audio signal, which is processed by the recognizer, is put out to the right audio output channel.

– Out Level

This is used to control the volume of audio output (e.g. if the .wav files for output prompts are normalized to full volume).

• Digital inputs to event mapping

This allows to map events at the digital inputs to trigger classes. If, for example, a trigger class should be triggered when input 3 changes from high to low, then this class has to be chosen behind  $\ln 3 H \rightarrow L$ Event.

Serial output configuration

The serial connection settings should only be changed **if really necessary**. The standard settings are:

Baudrate	115200
Data Bits	Bits 8
Parity	None
Stop	Bits 1

After these settings have been adjusted, the dialog needs to be transferred to the platform. During that process, the connection will break at the moment the new settings get active. Therefore, it is necessary to go to the platform window and set the new values there **as well** (double click the text with the serial settings at the platform window) and **reconnect**. If the serial settings of a platform are unknown, the recovery tool (Section 3.3) can always be used to reset it.

It is also possible to adjust which messages are sent by the platform:

Signal Menu Changes	Message on menu change
Signal Trigger Ids	The ID of a Trigger class will be sent
Signal Trigger Text	The recognized text will be sent
Signal Volume	Message about current volume enable/disable

• Wakeup

Configures the speech recognition parameters of the globally available wake up phrases (including the actual words constituting them)

### • Action on wakeup

Defines globally what should happen if the wake up phrase guarding a menu was recognized (audio prompt, output action, custom message via the serial interface). This is configured like a transition at the Properties window.

• Action on sleep

Defines globally what should happen if the wakeup timeout has passed (audio prompt, output action, custom message via the serial interface). This is configured like a transition at the Properties window.

• Action if speech recognition between high and low score

Defines globally what should happen if the confidence score of a speech recognition result is between low and high score (audio prompt, output action, custom message via the serial interface). This is configured like a transition at the Properties window.

#### 5.2.2 The Platform Window

The platform window is used to do all board specific tasks. After a connection is established, dialogs can be prepared and uploaded.

After the dialog is transferred, the system can be tested by enabling the recognizer:

- Start Recognizer: start speech recognition
- Stop Recognizer: stop speech recognition

In the bottom area of the window, it is shown what the platform returned via the serial interface. If custom serial returns are defined (Custom serial output), they are only shown correctly if they only use printable ASCII characters and end with a CR character ("r").

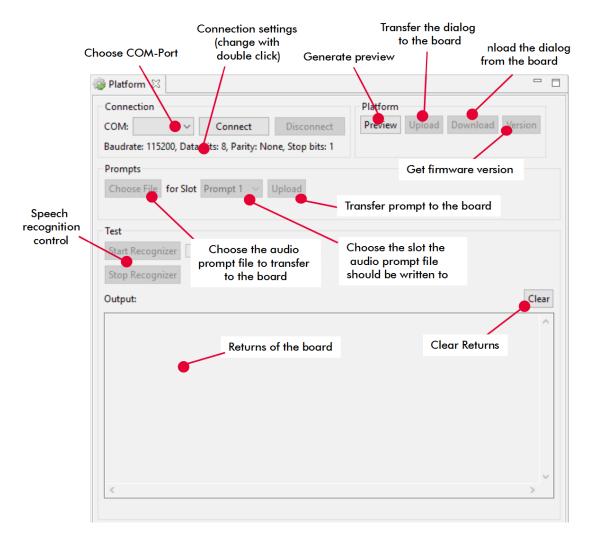


Figure 21: "Platform" window

If audio prompts should be used, they can be uploaded as well. Each of the up to 8 audio prompts can be 4 seconds long. It has to be RIFF-WAV formatted (16 bits, 16 kHz, Mono) with a 44 byte long standard header.

The audio prompt upload process:

It is advisable to stop the recognizer, push the RESET button on the board and wait for 3 seconds before uploading a prompt

- 1. Select "Choose file" and choose the audio file you want to load onto the board
- 2. Select the slot from the drop-down list right of the "Choose file" button
- 3. Push Upload right of the drop down list to start the transfer

If a prompt transfer fails with an error message at the very end, that does not mean that data was not transferred, but the board should be reset again before doing another operation (push RESET button on the board and wait for 3 seconds)

# 5.3 Creating an example dialog

### ATTENTION:

The stop position switches in this example serve to illustrate the usage of the digital inputs. *vic*CON-TROL go alone must never be used for security-related functions!

This example shows a simple home control application for shutter and heating. The project file can be found on the USB stick.

The shutter should be driven up or down. Shutter movement should be stoppable at every time. There are stop position switches for the shutter. They trigger as soon as the shutter is at its topmost or bottommost position. The example expects that an engine drives the shutter up as long as relay 1 is closed and the upper end position switch is not closed. As long as relay 2 is closed and the bottom end position switch is not closed, the shutter is driven down.

It is expected that the temperature of the heating is increased by a 500-ms impulse at relay 3 and decreased by a 500-ms impulse at relay 4.

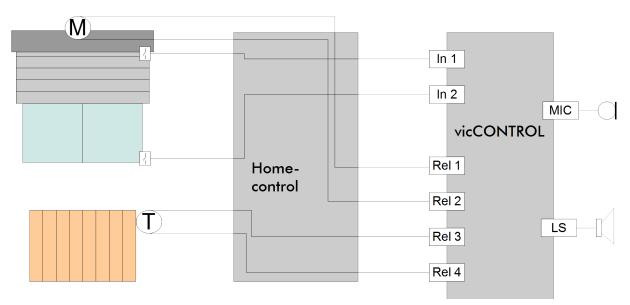


Figure 22 shows a schematic overview.

Figure 22: Example application

#### Procedure:

- At first create a new dialog by clicking: ightarrow New or  $\blacksquare$
- Define a menu
  - Go to the Menus tab at the main window
  - Four menus are necessary. Push the button "Create Menu" 📠 four times!
  - Change the names to Idle, Main, Fenster and Heizung

- The Idle will contain the activation phrase "Hallo Vicky" (Hello Vicky). Since we do not want any feedback about unsure recognition at this menu, both scores are set to the same value. "Hallo" is added as Garbage Word in order to achieve that the recognizer reacts on "Hallo".
- The Main menu gets a time out of 5 seconds.
- The menus Fenster and Heizung get timeouts of 30 seconds each.

🖪 Menu	s				Property	Value
Menu	Timeout (ms)	Score High	Score Low	Use wakeup word	Garbage Words	🖙 Hallo, Wikki, Hallo <>, <> Wikki, a
Untätig	0	4200	4200	false	Is Special Menu	4 false
Main	5000	4000	4000	false	Use Wakeup Word	MR false
Fenster	30000	4000	4000	false	Wakeup Timeout	La 20000
Heizung	30000	4000	4000	false		

- Create Triggerclasses for the transitions
  - Go to the Commands tab at the Main window
  - Push the button "Create Triggerclass" 😹. The Class-ID is set automatically.
  - The following classes are created for speech commands:
    - \* Hallo Vicky
    - \* Fenster
    - \* Heizung
    - \* hoch
    - \* runter
    - \* stop
    - \* wärmer
    - \* kälter
    - zurück
  - After clicking on the Content fields of a class, a 🔤 Button will be shown. It opens a dialog that is used to define the speech commands of a class.

12	Content stop 🛛 🗖 🗙
Value halt	Add       Image: Stop         Remove       Image: Stop         Up       Image: Stop         Down       Image: Stop
	OK Cancel

- The field below value is used to input new speech commands. They can be added or removed to the class by clicking the corresponding button.
- After adding the speech command classes, two classes are added for the stop positions. Their (speech) content is left blank.
  - \* EndlageOben
  - \* EndlageUnten

Trigger Classes		
Triggerclass	Content	Class-ID
Hallo Vicky	Hallo Vicky, Hallo Wikki, Hallo Wiggi, Hallowikk	12
Fenster	Fenster	1
Heizung	Heizung	2
hoch	hoch	3
runter	runter	4
stop	stop, anhalten	5
wärmer	wärmer	6
kälter	kälter	7
zurück	zurück	9
EndlageOben		10
EndlageUnten		11
Commands Menus	Transitions Timeout Transitions System Settings	

- Define transitions (changes between States/Menus)
  - Switch to the Transitions tab.
  - Use the 😼 Button to create a new transition.
  - Create 4 transitions for the changes between the menus first.

			Comment	
ldle	Hallo Vicky	Main		
Main	Fenster	Fenster		
Fenster	zurück	Main	Main	
Main	Heizung	Heizung		
Heizung	zurück	Main		

- At the heating menu, a transition to increase the temperature is required. If this transition is triggered, the system will stay at the same menu. In the properties, relay 3 is set to active for 500 ms.
- A similar transition is added for "cooler".

Transitions				Property	Value
Old Menu	Triggerclass	New Menu	Comment	Custom serial output	E
ldle	Hallo Vicky	Main		In1 Guard	<sup>II</sup> ≡ none
Main	Fenster	Fenster		In2 Guard	🖙 none
Fenster	zurück	Main		In3 Guard	만클 none
Main	Heizung	Heizung		In4 Guard	🖙 none
Heizung	zurück	Main		PB1 Guard	<sup>II</sup> ≡ none
				PB2 Guard	🖙 none
Heizung	wärmer	Heizung		Prompt	I Prompt01
Heizung	kälter	Heizung		Rel1 Action	I ■ DontCare
Fenster	hoch	Fenster		Rel1 Timeout	L 0
Fenster	runter	Fenster		Rel2 Action	I DontCare
Fenster	stop	Fenster		Rel2 Timeout	L 0
Fenster	EndlageOben	Fenster		Rel3 Action	<sup>∎</sup> ≣ SwitchOn
Fenster	EndlageUnten	Fenster		Rel3 Timeout	LT 500
				Rel4 Action	I ■ DontCare

- At the Fenster menu, a transition is necessary to drive the shutter up:
  - \* Relay 1 is activated (Rel1Action = SwitchOn)
  - \* Relay 2 is deactivated (Rel2 Action = SwitchOff)
  - \* It is only done if the upper stop position is not enabled (In1 Guard = low)
- Another transition is necessary to drive the shutter down:
  - \* Rel1Action = SwitchOff
  - \* Rel2Action = SwitchOn
  - \* In2 Guard = low
- Another transition is necessary to stop the shutter:
  - \* Rel1Action = SwitchOff
  - \* Rel2Action = SwitchOff
- Another transition is necessary to stop the shutter when upper stop position is reached:
  - \* Rel1Action = SwitchOff

- Another transition is necessary to stop the shutter when bottom stop position is reached:
  - \* Rel2Action = SwitchOff
- Finally, the shutter should stop if the Fenster menu is exited. The properties of the existing transition from "Fenster" to "Main" have to be adjusted:
  - \* Rel1Action = SwitchOff
  - \* Rel2Action = SwitchOff
- For all transitions, Prompt 1 is chosen as feedback sound.

A Transitions				Property	Value
Old Menu	Triggerclass	New Menu	Comment	Custom serial out	put 🗉
ldle	Hallo Vicky	Main		In1 Guard	low ⊒
Main	Fenster	Fenster		In2 Guard	"≡ none
Fenster	zurück	Main		In3 Guard	🖙 none
				In4 Guard	🖙 none
Main	Heizung	Heizung		PB1 Guard	🖙 none
Heizung	zurück	Main		PB2 Guard	🖙 none
Heizung	wärmer	Heizung		Prompt	I Prompt01
Heizung	kälter	Heizung		Rel1 Action	🔄 SwitchOn
Fenster	hoch	Fenster		Rel1 Timeout	<b>G</b> 0
Fenster	runter	Fenster		Rel2 Action	I SwitchOff
Fenster	stop	Fenster		Rel2 Timeout	LT 0
Fenster	EndlageOben	Fenster		Rel3 Action	DontCare
Fenster	EndlageUnten	Fenster		Rel3 Timeout	<u>ш</u> 0
				Pold Action	T Dont Care

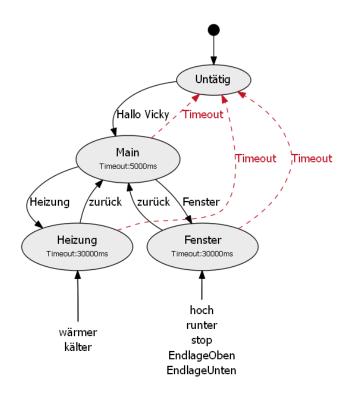
- Timeout transitions: Since the menus Main, Fenster, and Heizung are defined in terms of timeout, it has to be defined what happens after this time has elapsed.
  - Go to the Timeout Transitions tab.
  - Create 3 Timeout Transitions by pushing 🚧 three times.
  - The new menu is always "Idle".
  - Prompt 2 should be played each time a timeout occurs.

Old Menu	New Menu	Comment	
Main	ldle		
Fenster	ldle		
Heizung	Idle		

- System Settings
  - Switch to the System Settings tab and choose the "Digital inputs to event mapping" entry.
  - The stop position switches are connected to the digital inputs 1 and 2. When the signal changes from low to high, a stop position transition should happen. At this point, the physical events are connected with a trigger class. (E1 L → H Event means input 1 Low to High)

System Settings	Property	Value
<ul> <li>Audio settings</li> </ul>	In1 Hto LEvent	12
<ul> <li>Digital inputs to event mapping</li> </ul>	In1 Lto HEvent	ᡒ EndlageOben
<ul> <li>Serial output configuration</li> </ul>	In2 Hto LEvent	L.B.
<ul> <li>Speech recognizer settings</li> </ul>	In2 Lto HEvent	ar EndlageUnten
<ul> <li>Action on wakeup</li> </ul>	In3 Hto LEvent	12
<ul> <li>Action on sleep</li> </ul>	In3 Lto HEvent	12
<ul> <li>Action if speech recognition confidence between high and low score</li> </ul>	In4 Hto LEvent	12
	In4 Lto HEvent	12

- The dialog is fully modeled and can now be tested.
- Use the **Preview** or **buttons to preview the dialog**.



- Go to the platform window.
- The board is expected to be ready for programming, that is:
  - \* power supply is on
  - \* USB or serial connection to the PC is established
- Choose the correct COM port and push the connect button.
- Push the Upload button to write the dialog to the platform.
- After successful upload, speech recognition can be started by pushing Start Recognizer

The board is programmed and working.

# 6 Dialog design

## 6.1 General considerations

vicCONTROL go features a very flexible and powerful speech recognition engine that allows to create robust and rich speech control applications. However, depending on the task, some time for dialog optimization should be scheduled.

100 percent correct speech recognition cannot be guaranteed with this technology, but very low error rates can be achieved through appropriate dialog design and configuration.

The dialog size is currently restricted to at most 500 commands, 100 menus, and 500 transitions to limit memory consumption on the embedded platform.

## 6.2 Activation

Continuous speech recognition places special demands on the technology. This means that the speech recognizer "listens" all the time and is not activated by, for example, a button (push to talk) or another sensor (e.g. motion detector). In this case, it makes sense to use an activation phrase (or wakeup phrase/wakeup word), such as "Hallo Vicky" and recognize the actual commands in the second step. The following general rules apply to the activation phrase:

- not too short
- the less pronunciation variants of a word exist, the better
- the less sibilants ("sh", "th", ...), the better

The start or idle menu should also contain garbage words like the separate words "Hallo" and "Vicky".

If more than one phrase is active at the same time, they should be as different as possible. "Ruf aufbauen" and "Ruf beenden" instead of "Ruf aufbauen" and "Ruf abbauen"

# 6.3 Feedback

It is important to give feedback to the user. You can use audio prompts or optical signals. At multi-step dialogs, the user should be informed on any menu change. It might be useful to inform the user about every recognition by playing a short tune as in the example. An acoustic feedback like the demand "Please repeat!" on unsure recognition results is only useful in menus with "real" commands but not for activation phrases.

The recognizer not active during playback of sounds, so it does not "listen" in this case. That is even true if it is just playing back "silence" at the end of a sound file.

If speed is prioritized and if there is a clear system reaction on a command anyways, then we do recommend to abstain from playing an additional sound file to signal acknowledgment, but let the recognizer be ready for the next command faster instead.

# 6.4 One Shot Activation

Here one shot activation refers to the ability of the users to utter the activation phrase (or wakeup phrase/wakeup word) and the actual command at once without the need of a pause in between. This improves the user expierience and does speed up the usage of the system but there are also pitfalls to be aware of and this mode of operation might not be optimal for any application.

As an example a machine (German: Maschine) should be switched on or off (German: "einschalten" / "ausschalten"). That means the two commands should be combined with the activation phrase.

First the Commands get created at the "Commands" tab of vicCONTROL designer as usually.

The assignment of the activation phrase is done at the System Settings under Wakeup. There the Word "Maschine" gets defined. In general one shot activation phrases need some level of optimization. The system tries to estimate the quality of a given phrase (in our example, when trying to upload the project to the board, there will be a warning, that the word "Maschine" is not optimal since a slightly longer phrase would be more save). But, each activation phrase has to be evaluated and proofed for its applications environment.

Since some users always prefer to wait for an reaction on the wakeup phrase instead of speaking it together with the command without a pause, this possibility is always available.

At the System Settings under Wakeup and Wakeup Speech Timeout you can define how many seconds the system should wait for commands after the activation phrase was recognized (e.g. 10 seconds).

At the System Settings under Action on wakeup and Action on sleep you can configure the system's reaction on an activation phrase and the behavior when the active phase ends.

The reactions on normal commands are defined as usually with Menus and (Timeout) Transitions. The one shot activation can be activated per menu via the Use Wakeup Word at the properties of each of the menus.

On the USB-Stick or at the download area for customers you can find an example project file that showcases more sophisticated concepts around one shot activation.

At this file output 1 is used to indicate the current state of activation. There are also prompts configured to be played back on activation / deactivation.

The "Reset" menu at this example ensures that the activations phrase needs to be uttered again after each command. Otherwise it would be possible to utter additional commands until the full 10 seconds of timeout expire (see System Settings -> Wakeup -> Wakeup Speech Timeout).

One possible edge case (that might happen for long Wakeup Speech Timeout) is that users get distracted and forget that they already said the activation phrase. Than they repeat the phrase and expect the same reaction as on the first attempt and that the timeout gets reset to allow the full 10 seconds of commands again.

This "issue" is solved by the Menu "Main2" and the command "Maschine (spät)" (English: machine (late)) in the example file.

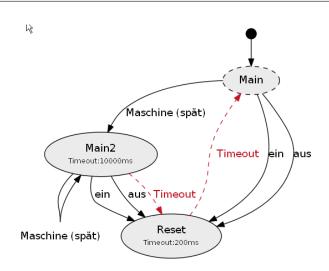


Figure 23: Oneshot Beispielprojekt

If you take a look at the synonyms of the commands in the example file, you will notice that there is always a variant with the activation phrase in front. This is implemented that way because experience tells that there are always users who prefer waiting for the reaction on the activation phrase, before going on with the actual command. When these users get distracted they might hesitate (e.g. 5 seconds) and after that in a relevant amount of cases they will say the activation phrase again but including the actual command this time.

The example deliberately showcases a pretty complex trade-off that tries to implement many possible usage scenarios at the same time. It is possible to implement more simple behaviors or even more edge cases. This is always up to the environment and your specific application.

# 6.5 Handling arbitrary unwanted speech (garbage), limited word spotting

This section describes advanced strategies and capabilities to optimize the recognition performance in special cases and environments.

vicCONTROL go's general design aims to provide an easy to use way, to build fast and reliable speech control systems, for well defined sets of commands, which are spoken by cooperative users.

The tools described here can improve the robustness of your speech application and even allow to push usage beyond the original design goals of the system. But, there are no guaranties or automatic checks for wrong usage of these capabilities since it highly depends on the project, application and situation, whether the effects that can be achieved are desired or not.

### Explicit "Garbage Word" modelling

Sometimes similar sounding words are regularly spoken by the users of a speech interface, but only one of these words should be recognized as a command.

As example in German language there is the possible command consisting of two words meaning "Turn on the light!": "Licht einschalten!".

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On the other hand there is a pair of words that does mean "Do not enable!" which sounds very similar: "Nicht einschalten!"

That means if there is a speech application which uses the command to turn on the light running in an environment where people often advise others to not turn on something it would be desirable that the speech recognizer knows the probable candidate of confusion and is able to handle it.

One way to model this is to simply add the unwanted phrase as a command and ignore it when it triggers. To ease the definition of such unwanted phrases, each menu defined in vicCONTROL Designer has the property "Garbage Words". Each word or phrase that you put into that list will be ignored while the menu is active.

It is the speech application designers responsibility to make sure that there are no overlaps or conflicts with other command active in a menu and defined via the outgoing transitions.

### Ignoring "any speech" not defined otherwise

A special expression for a general garbage model is available which has the meaning: "Any other speech that should be ignored".

In its context within a spoken phrase the general garbage model does include silence (no speech).

The general garbage model is defined with the character string "<...>".

The general garbage model can be used when defining the "Contents" of commands or the "Garbage Words" of a menus.

Using the general garbage model "<...>" pushes to the limits of *vicCONTROL* go's recognition engine and hardware resources. Therefore this expression's use should be limited and accompanied by careful testing.

The freedom of using an expression with such a broad meaning includes the duty to take care that there are no overlaps or conflicts with other parts of your project.

To maintain a good performance it is advisable to restrict the use of the general garbage model to the beginning or end of a phrase.

- "<...> word": higher probability to achieve goal
- "word <...>": higher probability to achieve goal
- "word <...> wort": higher probability of declining performance

The strength of this feature can be adjusted per menu via the advanced setting "Recg Garbage".

# 6.6 Advanced speech recognition settings

vicCONTROL go is optimized to work in a wide range of possible applications and without the need to tune low level advanced parameters of the speech recognition.

While the freedom to tune the values of advanced parameters offers the ability to find solutions for special use cases, unsuitable values will harm the system's performance.

All advanced speech recognition settings can be set per menu. The full set is available if "Is Special Menu" is set to "true" and if "Recg Use Automatic" is set to "false".

- Extra Event Enable enables the detection of special acoustical events and should be kept enabled usually
- Fx Sensitivity and Fx VAD Threshold control the voice activity detection
- **Fx Speech Timeout** defines how long (in milliseconds), after the latest detected begin of speech, the recognition will be stopped if there is no end of speech detected. Since this value does directly affect the usage of hardware resources it can lead to performance problems if set to high.
- **Fx Trailing Silence** and **Recg Trailing Silence** both influence the time of silence (speech pause) in milliseconds that is necessary for the engine to recognize the end of a phrase. They are two parameters since this is evaluated at different stages of the recognition pipeline. As a rule of thumb the "Recg Trailing Silence" should be twice as high as the "Fx Trailing Silence"
- **Phrase Length Min** and **Phrase Length Max** define the minimal and maximal allowed lengths of a phrase in milliseconds. Since the maximum length directly affects the usage of hardware resources, it can lead to performance problems if set to high.
- Accuracy should be kept at the default maximum value usually
- Garbage controls the strength of the general garbage model
- **NBest Second** should be kept at the default value for a good trade-off between hardware resources and accuracy

# 7 Troubleshooting

### Fehlermeldung "vicCONTROL Designer does not start"

If the error message does contain the text "(x86)", then please ensure first, that a **64 Bit** JRE (Java Runtime Environment) oder JDK (Java Development Kit) is installed and reachable via the System PATH.

An easy way to achieve this is to first un-install any existing JREs or JDKs and to install a single 64 Bit JRE or JDK afterwards.

### Fehlermeldung "Can not build for recognizer"

Please make sure that the "Visual C++ Redistributable for Visual Studio 2012" for **x86** is installed on your machine.

### **Transmission errors**

Upload of the dialog using vicCONTROL Designer failed and keeps failing when trying again. Please use the recovery program described at Section 3.3 to recover the board firmware.

### Unable to (re-)open a file

- close the sub window of the file at the main window
- reopen it by choosing File  $\rightarrow$  Open from the menu bar

### Issues connecting to the serial port

Issues with the serial port up to program crashes of the designer can be caused by a to long Path environment variable on Windows 10. A too large list might be inherited from a Windows 7 that was upgraded to Windows 10 or by other software installations. Eventually it might lead to issues running the java environment.

Attention fixing this issue of the Windows setup, if it is really the case, needs some higher experience. It might be easier to just try with another (fresh) machine.

To check if you are facing that issue follow these steps:

- 1. Open Settings
- 2. Search for "path" and select "Edit the system environment variables" from the search results
- 3. Select "Environment Variables..."
- 4. Find the Path variable in the lower "System Variables" list. It is case insensitive and might be path or PATH in your case.

5. Try to add a "New" entry. If that fails with an error message, you need to shorten this list by removing entries that are not necessary any distribute the entries on more than many variable that can be nested into the final path variable.

More reading: https://stackoverflow.com/questions/34491244

# 8 Migrating to vicCONTROL 4

With version 4.0, technical core components of the recognizer have been updated.

The general interface and behaviour were kept as stable as possible.

This chapter reveals the most important changes and explains how they can be dealt with in existing vicCON-TROL projects.

#### Important changes

- since 3.9
  - new baseboard named vicBASE-3\_5 is supported and always delivered with the coreboard vicCORE-3\_2
  - I/O logic of the pins of the vicCORE-3\_2 is reversed
  - discontinued support for the coreboard vicCORE-2 and the matching baseboard vicBASE-2 (EM-VCR)
  - new languages supported (Arabian, Chinese, Thai)
  - number of available audio prompts for playback reduced to 8
  - slight performance differences are possible
- since 3.1
  - many new languages supported
  - new speech recognition components/engine
    - \* A slightly reduced speed is noticed on the same hardware platform.
    - \* Parameters/settings/optimizations might have to be re-tested and set.
  - Changes at the serial protocol
    - \* The serial protocol is mostly the same as in previous versions. Due to the new engine, timings and messages may have changed based on the particular use case.
    - \* Unnecessary empty messages and errors are removed.
    - \* UTF-8 is used instead of ISO8859-1 to support the increased amount of languages available.
    - \* CR replaces LF as the line ending character. This change provides better compatibility with UTF-8 capable terminal emulators.

# A vicBASE-3\_5.2 Schematic

